

### WHAT YOU NEED TO KNOW ABOUT RECENT CHANGES TO LINKEDIN



#### CONTENTS

- **3** INTRODUCTION
- 4 WHY HAS LINKEDIN MADE THESE CHANGES TO ITS DESKTOP UX?

- **5** NAVIGATION
- 6 **PERSONAL PROFILE**
- **11 HOMEPAGE**
- **12 SEARCHING**
- **15 COMPANY PAGES**
- **18 EMPLOYERS' TOOLS**
- 21 YOUR JOBS
- **22 ADVERTISING**
- **23 PAIN POINTS**
- 25 CONCLUSION

#### INTRODUCTION

If you're a LinkedIn user, you'll more than likely have noticed some pretty drastic changes to the desktop interface. Love them or hate them, change always brings with it opportunity, so we decided to explore how to make the most of them, using the profile of Chloie Brandrick from our marketing team.

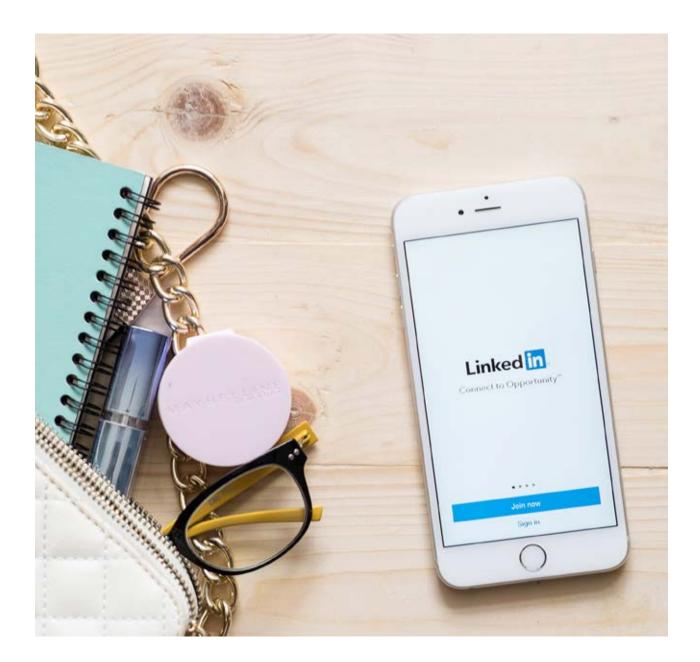


### • WHY HAS LINKEDIN MADE THESE CHANGES TO ITS DESKTOP UX?

According to LinkedIn, the point of the updates is to:

- Make it easier to find new contacts, interact with Connections, and write posts
- Simplify navigation
- Bring desktop in line with the app

The changes have been rolling out since January, but many have only recently been affected by the changeover.



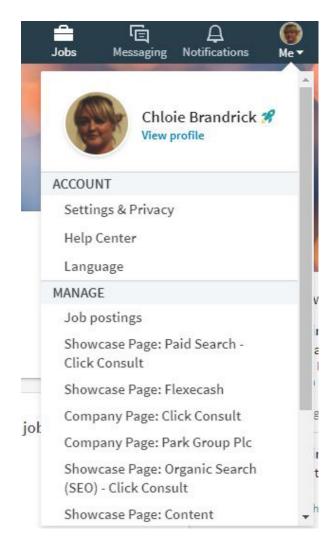
# 2. NAVIGATION

We think this is much cleaner and groups together all the functions and features in a much more intuitive way.



Source: Donna Shannon

The only thing that may take you a while to get used to is that the business Pages You Manage are now accessed under the Me tab:

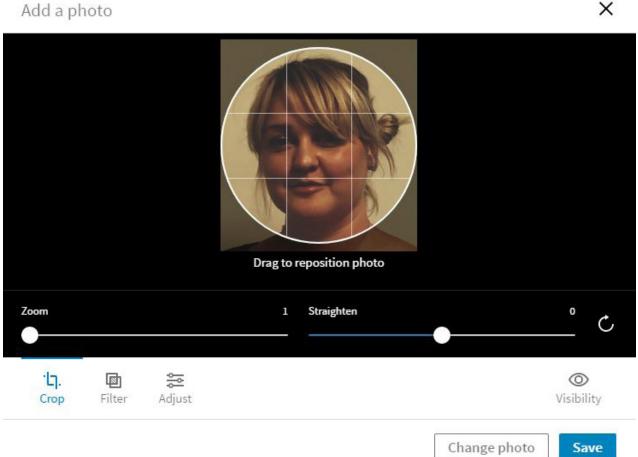


### 3. **PERSONAL PROFILE**

#### Summary

On your Profile page, only the first two lines of your summary are now visible followed by 'see more'. This means that, even though you still have 2,000 characters to play with, these two lines matter more than ever – so make sure you use them to grab readers' attention.

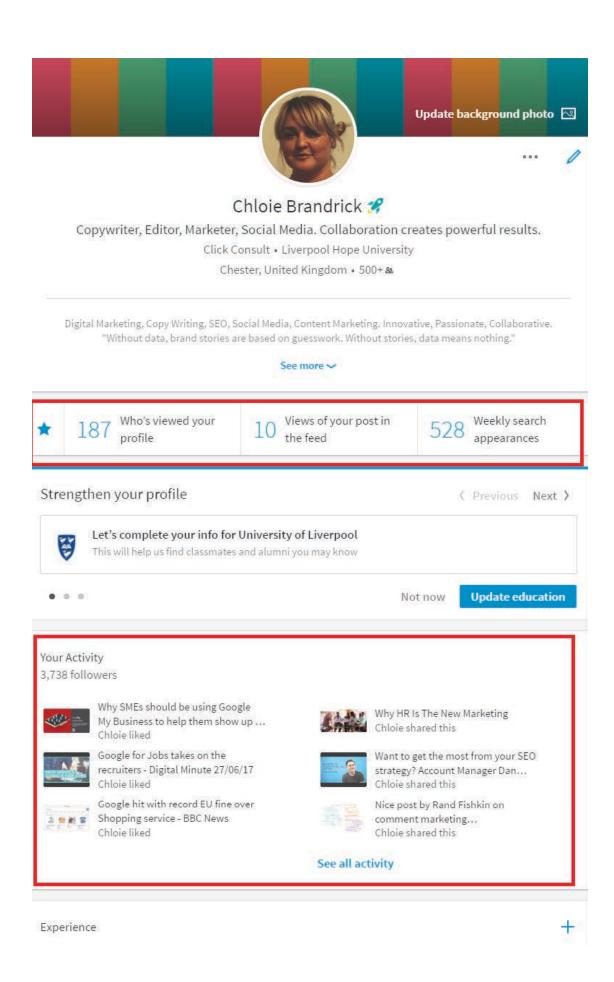
In line with many other social networks, you can now apply filters to your profile photo (which was previously square)...



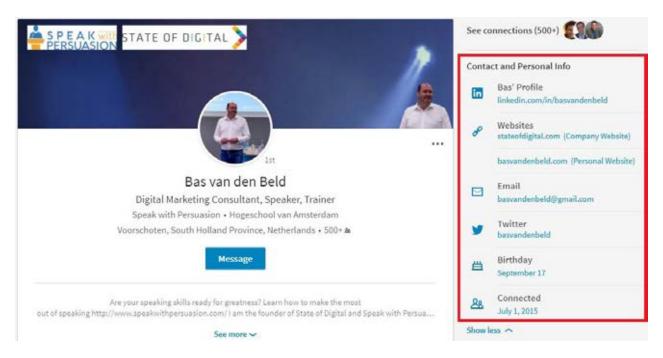
On your own profile, you'll now see your headline stats on your profile views, post views and weekly search appearances (more about this in a moment) and a summary of your posting activity, between your summary and your work history:

C,

#### Add a photo



**Contact details** and social media links are easier to find on each Profile page, displaying down the right-hand side when you click Show More:



This gives additional visibility to your personal and business' contact details.

Sadly for those of us who enjoyed a bit of pointless competition in the office, LinkedIn has removed the ability to compare yourself in a league table with colleagues and Connections under Who's Viewed Your Profile.

Plus, you can no longer reorder the different sections (Experience, Qualifications and suchlike) of your profile.

#### Endorsements

According to <u>LinkedIn's own data</u>, people with at least five skills listed on their LinkedIn profile receive up to 17x more profile views.

So in our opinion, one of the most important (yet seemingly underplayed) of LinkedIn's recent updates is to make the Endorsements section of your profile more data-driven and, therefore, more relevant.

Firstly, LinkedIn will now highlight Endorsements that matter most to the individual viewing your profile; they'll see Endorsements made by mutual Connections, colleagues, and people who are knowledgeable about a particular skill. This tailoring will make your profile more engaging to each person who views it and maximise the value of the Endorsements you've earned.

Targeting has also been overhauled to suggest Endorsements to Connections that know the skills and your work best. This means the right Connections are much more likely to validate you for the skills that you want to be recognised for.

	Let's complete your info for University of Liverpool		
<b>W</b>	This will help us find classmates and alumni you may know		

Here's an example from Chloie's colleague Scott Rumsey's profile. (However, we weren't sure how confirming his job title would strengthen his profile):

Strengt	then your profile	Previous	Next >
C	Is your current title at Click Consult Marketing Executive? It's important to keep your profile current so people can find and connect with yo	u	
• •		No	Yes

#### **Posting images**

The new optimum size for posting images, on either your own timeline or Company Page, is now 1800 x 1200 px. Otherwise the sides will appear cut off on some mobiles.

#### Hashtags

Previously frowned upon for a 'serious' platform, LinkedIn has accepted that hashtags are a thing. LinkedIn says:

Hashtags included in your posts (or others) are now tappable and lead to search results so that you can discover other posts with the same hashtag. Simply add a hashtag to your post and it will be automatically available publicly. As you would expect, you can also search for a hashtag to see all public posts tagged with it

### Messaging

Also introduced is a Facebook-style messaging box omnipresent in the bottom right-hand corner:

Get exclusive insights on 450,000+ public & private com See company growth and functional trends Check out notable leadership changes		(a)b connections uset have Latitude Digital Marketing New meshage	_ ×		
Ranketing and Advertising Q Mu	anic Search (SEO) - Click Comult letting and Advertising ollowers	Type a name (c mubiple names:			
See mole 🗢					
53 connections at this company		Write a message or attach a file	5ml	Messaging	кф -



#### Notifications

You can now quickly customise aspects of your notifications on both mobile and desktop, based on what you find the most valuable:

Notifications	← Notification Settings				
You're all caught up! Check back later for new notifications	Work anniversaries	Off O			
	Birthdays	Off O			
	Job changes	On 🔵			
	Showing only notifications you've turne	ed off			

LinkedIn has also added the ability to:

- Mute and unmute specific notifications
- Unfollow specific Connections directly via notifications, without them knowing and remaining connected

Other additions to your Notifications include...

#### Daily rundown

A summary of the top news, algorithmically selected.

#### Search appearances

This is probably one of the most significant updates.

You'll start to receive a weekly notification analysing <u>how your profile is being searched</u>, as well as the companies your searchers work at. This notification helps you understand how you're being discovered so that you can optimise your profile for the opportunities you want to be found for.

You can then click through to see open jobs at each company as well as who the hiring managers are so you can follow up for more information.

(It doesn't reveal the keywords the searchers used, but LinkedIn has hinted that this will become available in the future.)

C,



11

### 5. SEARCHING

You now have one single search box at the top of every LinkedIn page to find People, Jobs, Companies, Groups, Schools and Posts.

This means you can get more granular when searching for people (as shown in the right-hand menu below) using search operators such as Keywords, Locations, Companies Worked For, Industries and more:

Se	arch							Search
р	People	Jobs	Posts	Companies	Groups	Schools		
		Get	t Vimeo PRO No	ow - 4K Ultra HD play	er. No Ads. 20GB	/week of video storage. Adv	vanced analytics. Ad	
ihowi	ing 4,879,982 res	ults					Filter people by	
0	Chester, Uni	Lot ted Kingdom				Message		
	0	1,073 shared o	onnections				Keywords	
3	/	İst ted Kingdom		1		Message	Locations	
		533 shared con	nections				Current companies	
-		· lat					Past companies	Ċ
-	Chester, Uni	ted Kingdom.	*			Message	Industries	
	0	975 shared con	nections				Profile language	
	)	. 30				Message	Nonprofit interests	
6		ted Kingdom 772 shared con	nections				Schools	
-	Chester, Uni	📑 + 1st ted Kingdom				Message	Want to better focus your search Upgrade to a Sales or Hiring plan additional filters, including Funct Experience.	to unlock
-							Try for free	

#### Newsfeed

When you click on the 'Home' tab in the toolbar, your newsfeed appears more prominently and your profile picture and profile headline will be in a vertical box to the left. General stats - your profile views and views of your last post - are also displayed on the left hand side.

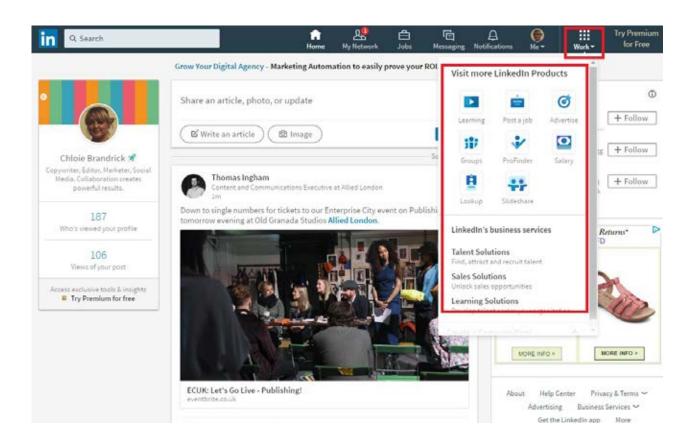
LinkedIn now features Pulse articles in your newsfeed, which means you'll be able to see the stories that are trending at your company, at companies similar to yours, in your industry, and your region.

Your newsfeed will also show third party curated content, alongside posts from Connections and people who you're following:

	business2community.com New posts
	台 Like
Chloie Brandrick 🔗	•Maritz 11,070 followers 16h
Copywriter, Editor, Marketer, Social Media. Collaboration creates powerful results.	At Maritz, innovation runs deep. We strive to provide the best solutions for our clients and for our own people. This philosophy is showcased by our benefits team here at Maritz, who developed a wellness program that motivated our (see more
163 Who's viewed your profile	HEALTHIEST COMPANIES Waritz Gets Innovative with Wellness maritz.com
29 Views of your post	10 Likes
Access exclusive tools & insights	⚠ Like  ⊑ Comment ♠ Share
	Popular on Newsweek

Other Newsfeed features:

- In Your Activity, you can now see analytics for each post.
- You can add images to Comments on others' posts.
- LinkedIn has gathered its other services under one Button called Work, which includes a mix of paid (Advertise, Post a Job,) and free (Learning, Groups, Slideshare, Profinder), as well as its Business Solutions (Talent, Sales and Learning):



## 6. COMPANY PAGES

The new Company Page layout is simpler and cleaner, with an emphasis on more images and less text to maximise engagement.

You'll need to revise your cover image to fit the new measurements - 1536 x 768 px.

However, a bugbear is that you now have to scroll well below the fold to view company posts as Connections take precedence:

				-	0
67	BENÖ	HMARK	Bridg Manc 21/09	water Hall, hester. /2017	
	C	artadi Antonio antonio antoni			
		-			
	And Income		Annes (galate)	(	
			20.0		
		and the second second		and build	
				0.00	
	Reference Angelton	PARTY AND THE REAL PROPERTY.	-	Contraction of the second seco	
	P services.	A Consistent	and the second date when	100	
	the second second second				
	0		(500)	No. of Lot.	
	A sales of		(March)		
	0		[*****	D Internet State	
				4 10 10 10 10 10 10 10 10 10 10 10 10 10	
	Dollaria Page.	National State	the state of the s		
	m - man	··· 10.70	n hant Mit ridlingen. Heren han song	A Constant Anton	
	non tapitalini	- and p		- interior	
	(the based	S		C martine	3
	111201111	2			
			And in case of the local division of the loc		
		C nation			
		The second secon	interest appendix on the		
		-			
		T			
		6 - E-mar 10-m			
		0	. No		
		C rances			
		teratus Rectable Lagerry	the basis for the set true		
		2778	1		
		Partner	AND TO A DESCRIPTION		
		100	G		
		6 - 2 - 4 +-	-	2	

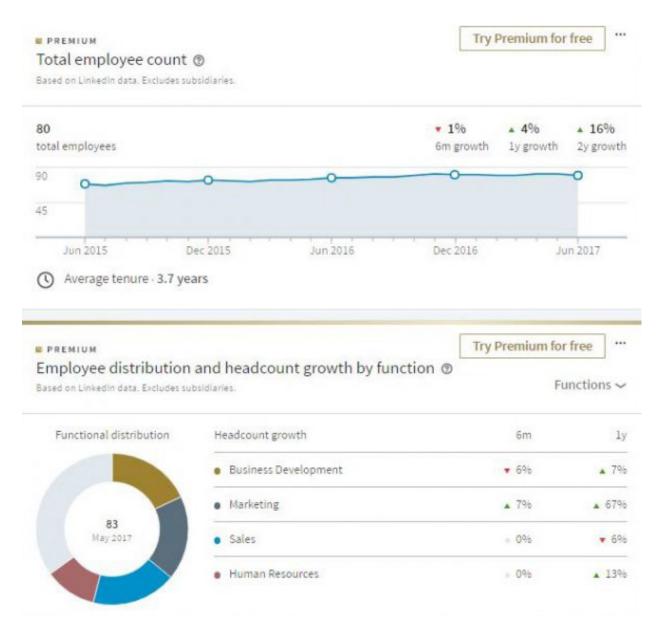
This means you now have to rely more heavily on your posts being seen in people's newsfeeds rather than when they visit your page (although your most recent update does appear higher up, next to your About Us section).

#### **Page Admins**

Admins now automatically land on the Company Page as a visitor with the option to 'Manage Page' at the top. Also, Admins can now comment, like etc posts on a Company Page as themselves (rather than as the company – which stops you accidently 'liking' your own post as a company).

#### **Employee data headlines**

These are now visible on free accounts:



#### Tagging

You can now tag people/companies in Company Page posts, something which was not previously available and is major improvement, we think.

#### Videos

In line with most other social media platforms, videos now play automatically in newsfeeds when you include the link; you don't have to upload them anymore and you don't have to use third party video hosting platforms like YouTube. This could make a major difference by offering new ways to engage on the network to show your thought leadership.



### 7. EMPLOYERS' TOOLS

For those that have added Careers Page onto their Company Page, there are changes that offer huge opportunities to showcase their culture and help attract the best talent (LinkedIn reckons 40% of job seekers use LinkedIn as part of their job search).

Pharmaceu	ustomers like family ticals - 1,001-5000 employees - San Diego, CA 64 connections work here. See all 9,382 employ	vees →	Ŕ
Dverview Learn more about us	Jobs Explore new opportur Eric Owski Product at [ 24 jobs match yo	nities D	ife Hiscover our culture
Jobs match your skills	NEW NEW		See all jot
enior Engineer of technical things	Engineering manager GoldenPhase	Engineering Director GoldenPhase	Senior Engineer GoldenPhase



#### Search bar

Candidates can search for open positions within your company by job title or keyword.

#### Meet the Team

Surfaces employee profiles from your company that are similar to each person that visits your page. This allows candidates to easily identify the background and qualifications of people who are currently in roles they may be interested in.

#### **Employee Insights**

This module is an automatically generated section that provides stats about the employees at your company. The data is based on the LinkedIn profile information of current employees who have associated your Company Page with their profile.

Both **Meet the Team** and **Employ Insights** are automatically generated and cannot be edited, but you have the ability to turn visibility on or off.

The really exciting new module is...

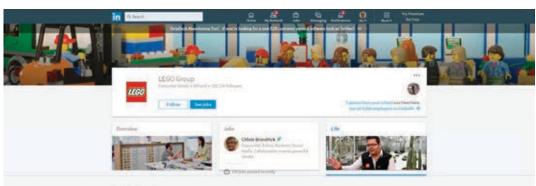
#### Life tab

This provides "a preview of life at your company through photos, testimonials, employeewritten content". This is fully editable and allows employers to customise the way their culture is perceived, in a peer-perspective format, targeted to audience they want to attract. It provides the opportunity to give a rounded and authentic picture to prospective candidates of what it's like to work at your company and decide whether they'd be a good fit for your team before applying:

The modules include:

- Company photos
- Company leaders
- Custom spotlight modules
- Employee perspectives
- Culture insights

Check out how Lego Group has taken advantage of this new feature:





#### inside the LEGO Group









andy posel sign tive play. Our bracks abs. are flocated in Er





#### Employee perspectives



C

minght





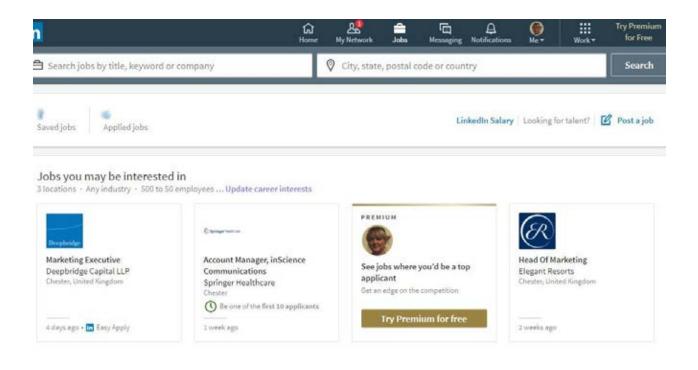


# 8. YOUR JOBS

This section seems cleaner and easier to navigate than the previous 'Careers' tab.

**Jobs You May Be Interested In** are now suggested by LinkedIn using your profile, keywords, Groups and Preferences. In turn, this translates into better targeting for recruiters, who can now post job listings directly from this page.

This view also allows you to keep tabs on jobs you've both saved and applied for.



## 9. ADVERTISING

**Sponsored InMail,** once the preserve of only the highest-spending businesses, has now become available to anyone and any business on the network. InMail is LinkedIn's email marketing solution that allows you to send direct messages to targeted personas, containing links to lead gen pages.

The platform has also introduced website and email remarketing options, allowing business to show ads to those who have visited their site or provided an email address.



### **11.** CONCLUSION

LinkedIn is still a useful platform, distinct in its benefits and advantages from other social platforms, and, in fairness, most of the changes are cosmetic. However, it's still early days for potentially larger changes, as Microsoft only <u>acquired LinkedIn</u> in December.

- Maximise the first two lines of your personal summary to grab readers' attention.
- List your skills in order of the strengths you want to highlight as LinkedIn will use these to suggest Endorsements to your Connections.
- Use 1800 x 1200 px images for posting Company Page cover image to fit the new measurements 1536 by 768 px.
- Take advantage of the new ability for videos to play automatically in newsfeeds.
- Make the most of the Life tab on your Careers Page to showcase your culture.
- Explore new advertising capabilites, including Sponsored InMail and retargeting options.

### GET IN TOUCH WITH US TODAY

#### **ABOUT US**

At <u>Click Consult</u>, we understand how integral your social media strategy is to the success of your overall search marketing strategy. Why not take the first step to discovering what we could offer your brand with a free, no obligation <u>social media audit?</u>

Our <u>website</u> features a comprehensive <u>resource</u> page, full of useful eBooks and actionable insights. We also write a <u>blog</u>, where you can find an abundance of search marketing tips.

If you're feeling social, get in touch on <u>Google+</u>, <u>Facebook</u>, <u>Twitter</u> or <u>LinkedIn</u>.

#### WHAT OUR CLIENTS SAY

"From the outset of the project, Click Consult clearly understood our business objectives and formulated a search strategy that would help to deliver commercial results across key product areas. They have been professional in their approach, shown great attention to detail and the results achieved to date have been thoroughly impressive. We are looking forward to a successful future partnership." *LloydsPharmacy Online Doctor* 

"Click have really stepped up to the plate when it comes to performance marketing, their tenacity and desire to help us as a company improve is second to none. They're always offering up the best in cost per lead performance, which is seeing our ROI on digital marketing grow exponentially as our relationship goes on. Brilliant project planners, superb project delivery and results to boot, what more could you ask for?"

Adjustamatic Beds

#### **OUR ACCREDITATIONS**



Accredited Professional **b Bing** ads





**OUR TECHNOLOGIES** 

monitor TRAX rank TRAX feed TRAX link TRAX pro TRAX



EXPERTS IN SEARCH. SIMPLE.