

CLICK.CO.UK®

# INTERMEDIATE GUIDE TO DATA STUDIO



## **CONTENTS**

INTRODUCTION	3
CONNECTORS	4
GOOGLE SHEETS	6
SEO TOOLS	8
CONNECTING SISTRIX	8
SCHEDULING REPORTING	12
EXTRAS	13
BLENDING DATA	13
CALCULATED FIELDS.	15
REGEX	17
CREATING A NAV MENU	17
CASE STATEMENTS	18
WHAT IS A CASE STATEMENT?	18
WHY USE A CASE STATEMENT?	18
HOW TO USE THE CASE STATEMENT IN DATA STUDIO	18
WHERE TO FIND CUSTOM DIMENSIONS	19
CREATING YOUR CUSTOM DIMENSION	19
DATA STUDIO NOT MATCHING GOOGLE ANALYTICS	22
CONCLUSION	23

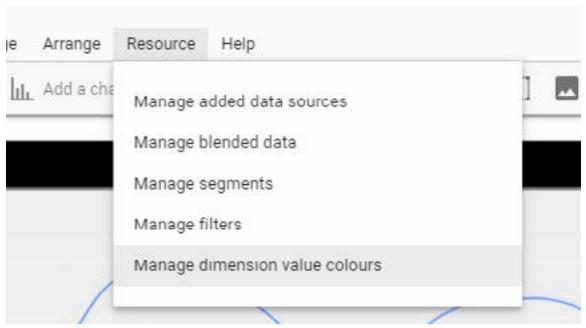
## INTRODUCTION

Data Studio is improving all the time, and while it isn't the perfect reporting platform, the fact that it's free and constantly adding features (there's even a regular email to notify you of the latest changes) makes it hugely popular and incredibly useful.

We've covered the basics of Data Studio here, so if you're new to the platform, then there's plenty in there to get you started. This eBook will deal mostly with the next step in the process – when you've gone beyond the basic Analytics report and are looking for something to offer a little more depth and insight to your reporting while facilitating ease of navigation and understanding for stakeholders.

## CONNECTORS

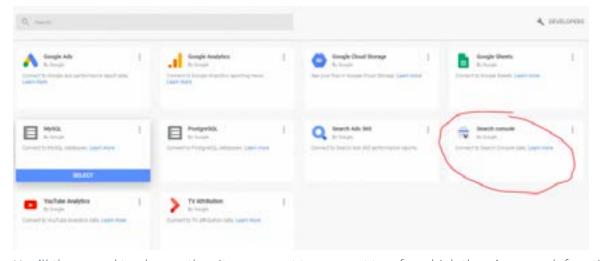
For the most part, connectors are accessed in the same way, in this example we'll be using Google Search Console as the example – though the same process works for Google Analytics, Supermetrics and a host of other tools that have built themselves a connector. To access your available connectors, select the resource tab in the menu bar, then 'Manage added data sources' from your resource tab (in edit view).



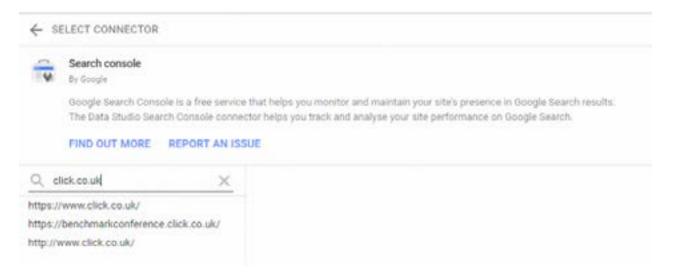
Then scroll to the bottom of your current data sources and select 'add a data source'.



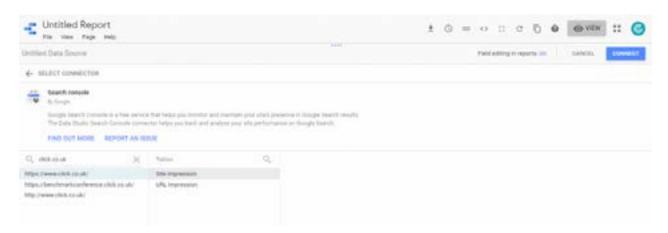
Then select GSC from the list of sources (one scroll down – for me at least).



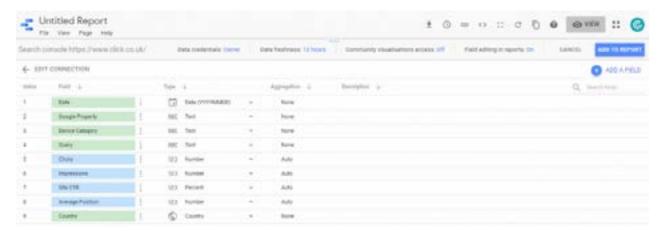
You'll then need to choose the site you want to connect to – for which there's a search function if you are managing multiple sites.



Then you'll need to choose between the two options – site impression or URL impression. For this report, we'll be using site impression as it holds average position data while URL impression doesn't (though it has landing page data instead), after which you can click the connect button.



You can then add the data source to the report (changing any of the dimensions and metrics to the measurement you prefer).



You can then confirm the process and add it to the source.



## **GOOGLE SHEETS**

Google Sheets is connected in the exact same way as other tools and platforms which have developed a Data Studio connector, the main difference with Google Sheets is, obviously, that you're responsible for the data that will serve as the feed and, therefore, how it is presented to Data Studio to ensure that it is readable.

For the most part, the best way to do this is tabulated – with the dimension in the left-most column and metrics from there. As a simple example, due to the number of eBooks that Click has produced over the years, our goals span a large number of views, which makes it difficult to pull data accurately from the Google Analytics connector. As such, there's a separate sheet which pulls the data from each view and each goal using the Google Analytics 'Add-on' in Google Sheets.

Last Run On	2021-05-27 15:40:12			
View Name	Main (Not Provided Filter)			
Total Results Found	1			
Total Results Returned	1			
Contains Sampled Data	No			
Totals For All Results				
ga:goal11Completions	ga:goal12Completions			
8	1			
Results Breakdown				
ga:goal11Completions	ga:goal12Completions			
8				

As this isn't in an especially Data Studio friendly format, and because the report needs to provide an overall view of around 15 views, this is then pulled into a separate table with a really simple formula and assigned the goal name as a dimension. While it does represent an intermediary step, this does allow us to have a regularly, automatically updating overview of a range of data that would otherwise be impossible to achieve with Data Studio as things stand.

	A	B	С	
1	MQL Goal	Conversions =	Goal Set	
2	Contact Us - April 21st	23	Main	
3	Simple Guide to SEO	2	Main	
4	Loal SEO Cheat Sheet	0	Main	
5	User Experience (UX) Boxset	0	Main	

As you can see from the above, the dimension is on the left and the metric is on the right (with a third, sorting column if we need to filter by specific views in Data Studio).

These tidy-up tables are usually necessary if you're using automated tools – like the Google Analytics or Ads add-ons, Supermetrics or any kind of XML import. They just make things Data Studio readable and make the data you're importing more visualisable. For example, while the above is only represented by a similar table in our internal reporting, it would just be a matter of a couple of hours to allow us to track goal popularity over time by using a few different automatic reports and a date dimension as a primary column followed by the title. Equally it could be represented by any number of other charts – the main barrier is time and imagination.

You can see a little about using APIs and sorting XML data into one of these tidy-up tables in a blog we wrote for the State of Digital site a while back.

## **SEO TOOLS**

There are several different ways to connect Data Studio to tools for SEO, these include:

- Some SEO tools, like Semrush, AWR and others, have connectors that you can use to connect directly
- Others (including various platform specific analytics, like social media platforms), an intermediate connector such as Supermetrics can act as a feed for your data
- There's also the option mentioned previously of using an XML import via an API to a Google Sheet which you can then feed into the report
- Lastly, there are unique connector set-ups which require adding a custom connector which is not featured in the list

#### **CONNECTING SISTRIX**

There's a walkthrough on the Sistrix website, but we'll offer a condensed version here – most custom connectors are added in a similar way, so once you've been through it once, you'll find yourself well prepared for the next one.

## Step one

Log in to Data Studio with your primary account and click this link to open the community connector.

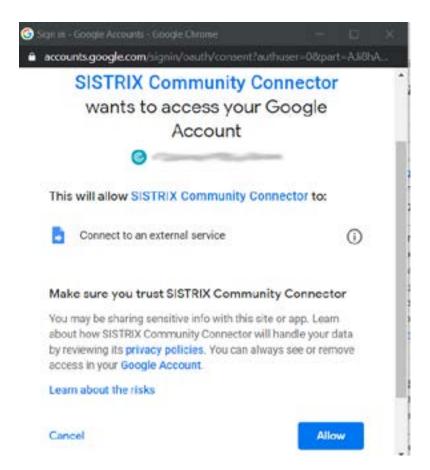
#### Step two

Click the 'Authorise' button:



## Step three

Log in to your profile as prompted and click 'Allow':

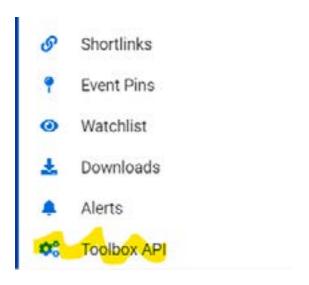


#### **Step four**

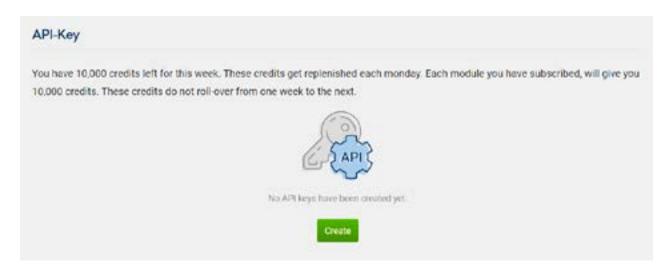
You'll then need to fill in the connector details,



To get your API key, you'll just need to log in to Sistrix, select a user, then under the account menu you'll see an option named 'Toolbox API'.



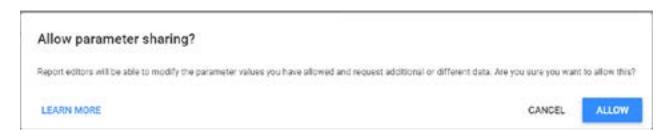
You then need to click the 'Create' button:



You then need to click the 'Create' button:



Once this is created you can copy and paste the token into the form, then select your most used domain, location and data type (along with ticking the 'allow modification' boxes and click 'Connect' followed by 'Allow' for parameter sharing.

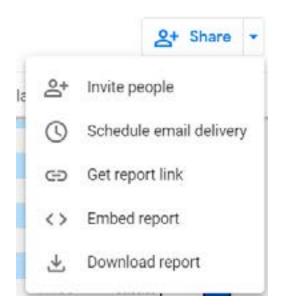


This will provide access to the following reports/dimensions etc.

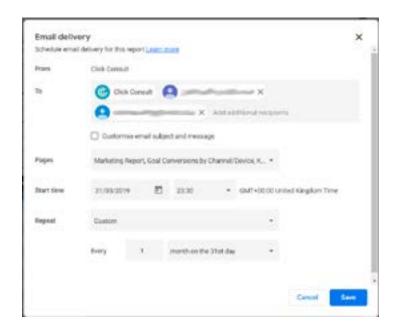
Keyword Count Ads	1	123	Number		None	**:
Keyword Count SE0	E	123	Number	*	None	*
Keyword Count SEO Top 10	1:	123	Number	*	None	¥
Keyword Count SERP Fea.	1	123	Number	+	None	÷
Links (different domains,	1	123	Number		None	*
Links (different hosts, ho	E	123	Number		None	*
Links (different networks,	. :	153	Number	~	None	¥
Links (total number)	1	123	Number	-	None	¥
Page	1	123	Number	*	None	70
Ranking Distribution	E	123	Number	~	None.	*
Visibility Index	1	123	Number	*	None	Ψ.
Week	1		ISO Year Week (YYYYww)	~	None	

## SCHEDULING REPORTING

This is nice and simple once you know where it is, but it's worth noting. As you progress and begin to automate, the chances are you'll need snapshots at regular intervals to report back to stakeholders. You can do this by scheduling a pdf to be emailed at specific points in the month. You can do this simply enough by clicking on the drop-down arrow next to the share button:



You then just need to edit the schedule:



Unfortunately, there's not a tremendous amount of choice for the dates you can choose, so you may have to select daily sends if you need a specific date of each month.

#### **EXTRAS**

In addition to the adding and removal of data and various functional aspects, there's also the fiddly aspects of setting up a report which offers the chance to learn from as well as record data, we've also added a tip to help improve the overall appearance and usability

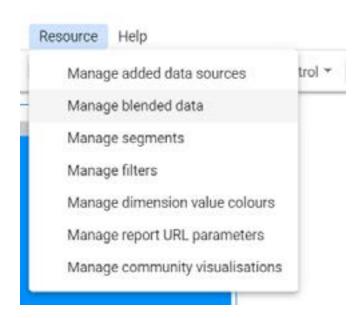
#### **BLENDING DATA**

Blending data is one of the best ways to add a second layer of insight to a dataset – it can help you to uncover trends and correlations that you might not otherwise catch. With so many data sources available now, there are huge possibilities.

To blend data, you can either select two charts or tables, right click and select blend – this will produce a third, blended chart (but is actually a longer process as you have to create those tables in the first place) – or you can do the following:

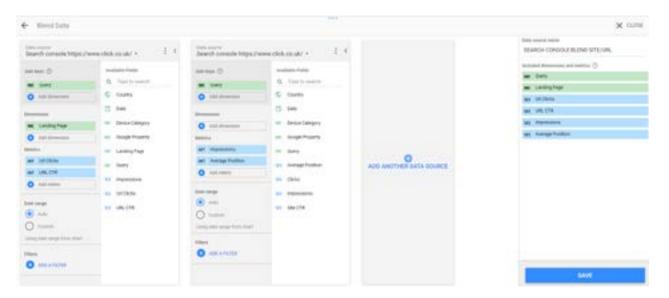
#### Step one

Select 'Resource' from the menu bar, then 'Manage blended data', then scroll to the bottom and select 'ADD A DATA VIEW'.



## **Step two**

Next, you'll need to choose the data sets you want to blend – one of the more useful and easy to implement is the blend of the site and URL impression sets from Google Search Console.



Here you'll see that there's the requirement for a join key. A join key is a shared dimension (which is why it can be trickier to do between tools due to a lack of standardisation) between the two datasets – more often than not, this will be a time dimension but, in this case, we have a few options as the two datasets are standardised

Once you have a join key, you can then select dimensions and metrics – again, the dimension needs to be present across both datasets, so whether it's URL or a date it will need to be replicated in both tools. Once you have the dimension, however, you can apply any appropriate metric from either data source to allow you a much better oversight of the data than you would have with just the one.



As you can see with the above, using a blend lets us see how a page is performing for various queries (you can also add filter boxes to allow you to explore this further – and we cover how to do that here)

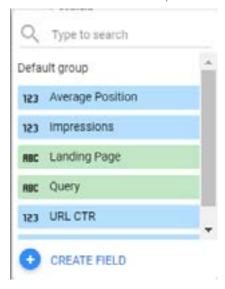
## **CALCULATED FIELDS**

Calculated fields are useful for blended data, but also for when Data Studio just decides it doesn't like the way your data is coming through (unfortunately often, unpredictable and unexplainable) and can come in handy when you're looking to get percentage values of custom fields, for example, when aggregation can cause a headache.

#### **HOW TO CREATE A CALCULATED FIELD**

## **Step one**

Select the 'add metric' option in the right menu, then select 'create field':



#### **Step two:**

This will bring up a kind of form for your new metric – the standard advice applies, be descriptive when naming and tick all the boxes.



Your formula is much like any calculation you'll perform in a spreadsheet – and is phrased in much the same way. You're adding, subtracting, multiplying and dividing various existing metrics to form a new metric. This is especially useful if you need to run a calculation in blended data – as there'll be no existing metric you can use – but also for occasions when aggregated data causes trouble (as it sometimes does) giving you data errors for seemingly no reason, and also for when you're combining data using things like CASE statements which will cause issues with existing calculated metrics like CPC, bounce rate etc.

```
1 SUN( URL CTR + Impressions )
5 SUN( Impressions / Url Clicks )
5 SUN( Url Clicks - Impressions )
```

You can only carry out one calculation per custom field (hence the exclamation mark), but – as with a spreadsheet, these calculations can get quite complex depending on what you need them to do. Usefully, there's a syntax checker which offers you guidance on whereabout the formula falls down (and a reason if it's detectable).



## **Step three**

- **Numeric:** a selection between 'number', percent' and 'duration'. Fairly self-explanatory, this is just the format of the metric's output.
- **Comparison calculation:** these are mathematical operators (and, to be honest, a step above where I operate I've yet to need any of them) which allow you to run a secondary calculation in addition to the formula you specify. In this case a comparison to the total result or maximum result in the data column.
- **Running calculation:** as above, this is a secondary calculation, this time as a kind of second column accounting style, offering a variety of running sums on the primary function.

#### REGEX

Regex crops up in a few places, and is useful where it does – for filters, for example, it offers the option to filter multiple sources with a RegExp Contains and the vertical line (pipe) as a separator.



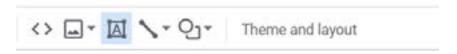
It's also useful when creating custom dimensions and metrics – with regex meaning 'regular expression', you can use it wherever you need to look up a specific word or text string within a range. Your options for regex are:

- **Regexp Contains:** which looks for a designated text string within a range and allows, excludes or amends anything that includes the string.
- **Regexp Match:** which looks for an exact match for the text string (you can add .\* to the string if you want to include a little uncertainty if you're not fussed about matching upper and lower cases) and includes, excludes or amends only that which matches completely.

#### **CREATING A NAV MENU**

Another nice and easy thing to do when you know how, but it pulls a report together and can help improve the navigation of the report for stakeholders. Essentially, when setting up a report with multiple pages and sections, adding in some hypertext 'buttons' will help make navigation in view mode a little more intuitive.

Just select a text box from the tool bar:



Draw your box, add the text, then add a link to the text:



As you can see, you can select specific pages in your report to link to. Once this is done, the link text will revert to a blue underlined roboto, but you can style that to produce a nav item that will speed up and improve navigation.



## CASE STATEMENTS

#### WHAT IS A CASE STATEMENT?

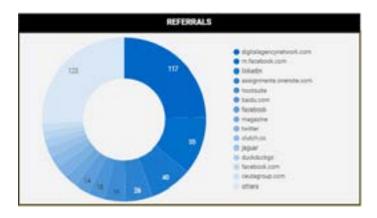
Simply, a CASE statement readies the program for a set of conditional selections. This selection it makes depends on the value of the expressions that follow it, you provide the program with a set of inputs you wish it to classify by following a set of IF, THEN, ELSE or WHEN conditions. It will ascertain if any of the stated conditions are true and return the appropriate value for that condition or will, if none are true, return the ELSE value.

#### WHY USE A CASE STATEMENT?

The nature of CASE statements makes them the simplest way to look for regular expressions and attribute a value. When we are looking at source data in Data Studio, we can often be left with manual work adding up sessions from multiple URLs from the same domain – the CASE statement I'm about to lay out allows us to look for a regular expression in those domains and attribute them all to one source, meaning we no longer have to look for the m. or app generated URL versions in addition to the main URL for the source.

#### HOW TO USE THE CASE STATEMENT IN DATA STUDIO

For this, we're going to assume you're already using Data Studio to some extent (if you need help getting started, try our Data Studio basics eBook) and are reporting in some way on referral traffic – whether from social media, partner sites or anything else. If so, you'll have something that looks a bit like this (or one of many variations):

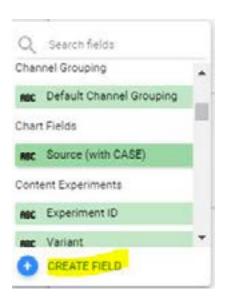


If you don't have something like this – you can set it up easily enough using the Google Analytics connector and pairing the 'Source' dimension with the metric of your choice (sessions, goal conversions, whichever suits).

However, there are often several instances of various referrers (especially if any have m. sites or country specific TLDs). This is one situation in which CASE statements can be useful, and we can set this up by creating a custom dimension.

#### WHERE TO FIND CUSTOM DIMENSIONS

Click on the 'Source' dimension. At the bottom of the pop up you'll see 'CREATE FIELD'.



This will bring up the field creation box – which you should name in an easy to remember way in case you need to use the same dimension when measuring another metric. Here, you can see – it's imaginatively called 'SOURCE (w/CASE)'.



## **CREATING YOUR CUSTOM DIMENSION**

For this we're going to use WHEN, REGEXP\_MATCH, THEN and ELSE:

- WHEN: states that you're about to set a condition that the following must meet to return a TRUE response and deliver the result.
- **REGEXP\_MATCH:** meaning 'regular expression matches' indicates that the condition is that a text string must in your data set must contain the text string you'll provide to deliver the result.
- **THEN:** is the outcome that will result if the conditions are met.
- **ELSE:** is the outcome that will result if the conditions are not met.

## Putting it all together:

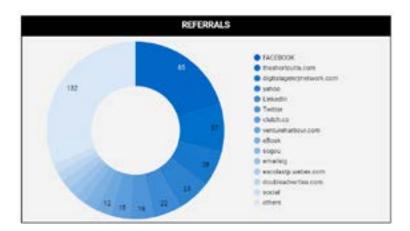
CASE

WHEN REGEXP\_MATCH(SOURCE, ".\*nkedi.\*") THEN "LinkedIn" ELSE SOURCE END

While this is only one of the lines (I'll give a full social media version in a moment), you can see that it reads almost like a (albeit oddly phrased) set of instructions.

- In the following situations
- When a text string in (the source data, matches a series of characters found in each LinkedIn URL) then we will return the value "LinkedIn"
- If not, we'll keep the name the same
- That's it
- The result

While the change isn't massive, adding the multiple instances of each social media platform together does alter the table (bear in mind I also filter this table using a REGEXP\_CONTAINS to get rid of search engines):



Here we can see that the true picture is given of FACEBOOK's referrals (combining facebook, m.facebook and facebook.com), Twitter has moved up as all its various iterations are taken into account and it gives us the information we need at a glance (while also telling me I forgot Yahoo – but who hasn't amirite).

Here we can see that the true picture is given of FACEBOOK's referrals (combining facebook, m.facebook and facebook.com), Twitter has moved up as all its various iterations are taken into account and it gives us the information we need at a glance (while also telling me I forgot Yahoo – but who hasn't amirite).

The full code for this is as follows:

```
CASE
```

```
WHEN REGEXP_MATCH(Source, ".*aceb.*") THEN "FACEBOOK" WHEN REGEXP_MATCH(Source, ".*nsta.*") THEN "Instagram" WHEN REGEXP_MATCH(Source, ".*ube.*") THEN "YouTube" WHEN REGEXP_MATCH(Source, ".*witt.*") THEN "Twitter" WHEN REGEXP_MATCH(Source, ".*t.co.*") THEN "Twitter" WHEN REGEXP_MATCH(Source, ".*kedi.*") THEN "LinkedIn" ELSE Source
```

In case you're wondering – I tend to use the middle characters as they're the least likely to appear as part of another site's domain and some of the platforms don't use the full name in some of their links – and Twitter goes a step further by using t.co (their own link shortener).

All in all, while there's nothing exactly wrong with finding out how many sessions the mobile Facebook site has sent, there are other places we should be finding this out – if we're looking solely at performance per domain, this custom dimension really cleans things up.

## DATA STUDIO NOT MATCHING GOOGLE ANALYTICS

We're going to drop this in for the simple reason that it's one of the most common queries – why doesn't Data Studio match Google Analytics? There are a few things that can cause this (besides looking in the wrong place, which we're going to assume isn't the case) and most instances tend to be caused by one of the following:

- Incorrect filtering: if you're filtering in Data Studio, you need to make sure you're being as accurate as possible. Inexact filtering can cause mismatches in data (if you've used a regex exclude that matches more than you wanted, for example), so it's worthwhile checking your filters.
- **Update time:** while both Google Analytics and the connector for Data Studio are close to real time, they aren't exactly real time and the connector uses the API which does have a slight lag, so it's worthwhile checking over the course of an hour or two to ensure that the issue isn't caused by this.
- **Sampling:** once a brand is dealing with daily numbers in the tens and hundreds of thousands of sessions, Google Analytics and the Data Studio connector will both employ sampling and the size of the sample will determine the accuracy of the report. In situations where the largest of sites are reporting through Data Studio connectors, without using filters to departments or layers of a site, the sample size could be as low as or lower than 20% meaning that there will likely be significant disparities in the numbers. In order to tackle this, it's best to limit the numbers and that means reporting separately on specific areas of the website or to move to using an external database like BigQuery to ensure that sampling is avoided.

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Located in North West England, Click Consult is a multi award-winning search marketing agency with a focus on organic (SEO) and paid search (PPC), with over 70 professionals employed and with a portfolio of over 60 clients from across the UK, Europe, Americas and Australia.

Click was named Search Agency of the Year 2018, adding to its long list of other awards and accolades, and also ranks within both RAR's and Econsultancy's 'Top 100 Digital Agencies', and Prolific North's 'Top 50 Digital Agencies'.

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#### **OUR AWARDS**









## **OUR TECHNOLOGIES**



















